How to personalize your MyChart account

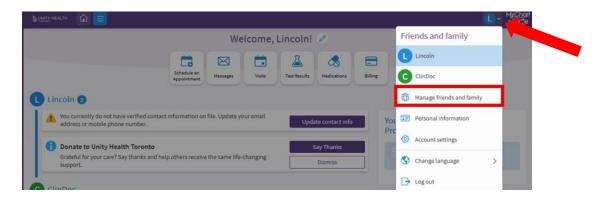


MyChart allows patients and proxies with full access, to personalize the patient's MyChart account. Patient and proxy with full access can upload a photo of the patient, add a nickname and edit the color scheme. Patients can also set the language for their MyChart account.

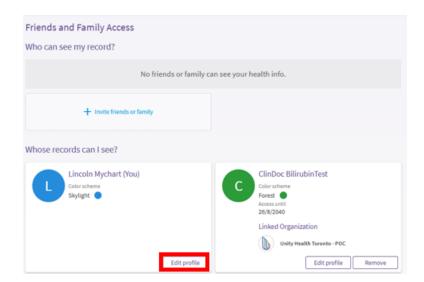
How can I upload a profile picture?

The patient profile photo is considered Protected Health Information (PHI) and will be securely stored within your electronic patient record. Your photo will only be shared within Unity Health Toronto. The profile patient photo will not be included when your records are released to organizations outside Unity Health Toronto.

Click on your name initial on top right of your homepage and then click on Manage friends and family.

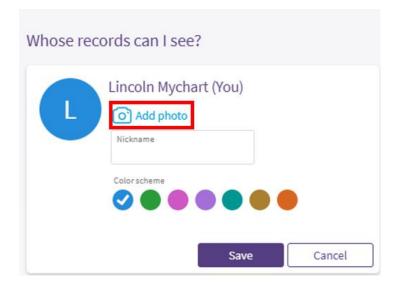


Select Edit Profile under your name.

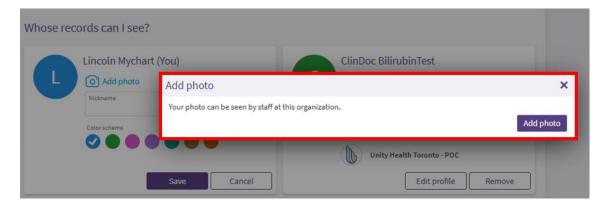




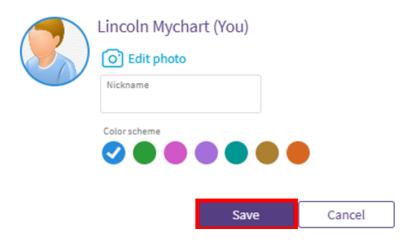
Click on Add Photo link



You will see a message advising you that your photo can be seen by staff at this organization. To proceed select **Add photo**.

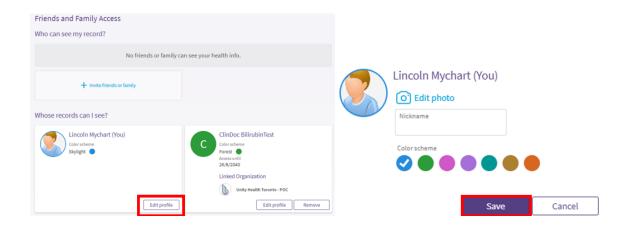


Browse the photos on your computer, select one and click the **Open** button. Click Save to save the photo to your profile.

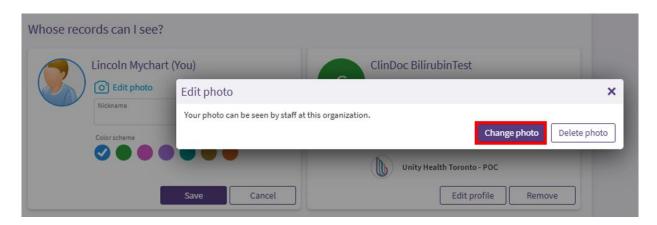


How do I change my photo?

Click on the **Edit profile** and then **Edit photo** link to change your photo.



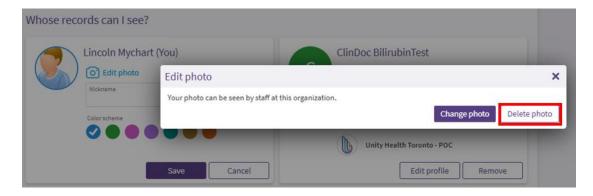
Then click on **Change photo**.



Follow the same steps above to upload a different photo. After saving, the new photo will appear on your MyChart account.

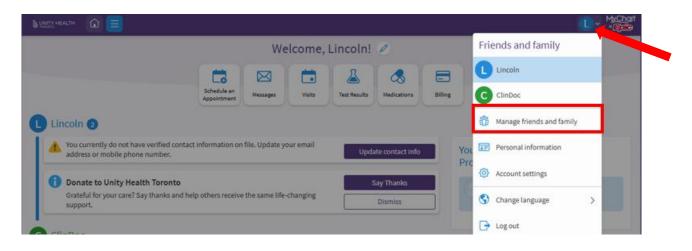
How can I remove my photo?

Click on the **Edit profile** and then **Edit photo** link and then **Delete photo** to delete your photo from your profile.

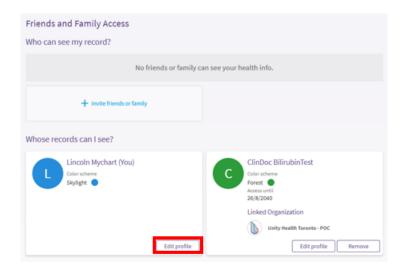


How can I add my nickname?

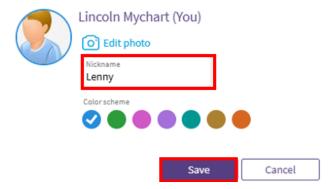
Click on your name initial on top right of your homepage and then click on Manage friends and family.



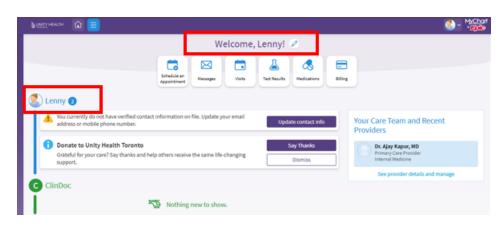
Select Edit Profile under your name.

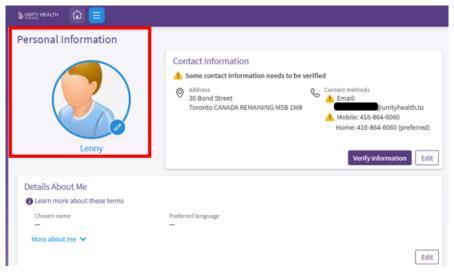


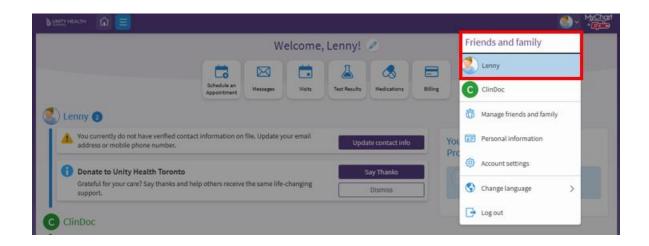
Then add your nickname in the Nickname box and then Save.



Your nickname will now appear in various places in your MyChart account.





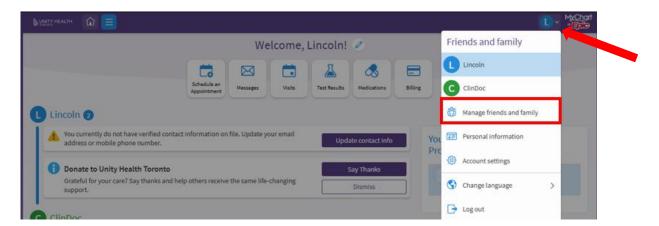


Will my nickname show to staff in the organization?

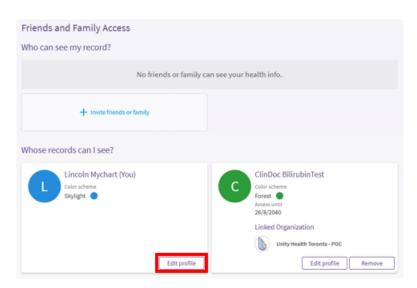
Your nickname will not show to staff in the organization.

How can change the color scheme for my MyChart account?

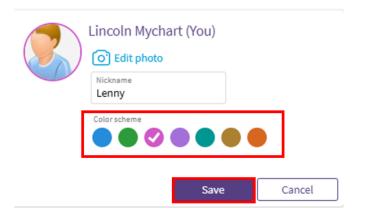
Click on your name initial on top right of your homepage and then click on Manage friends and family.



Select Edit Profile under your name.



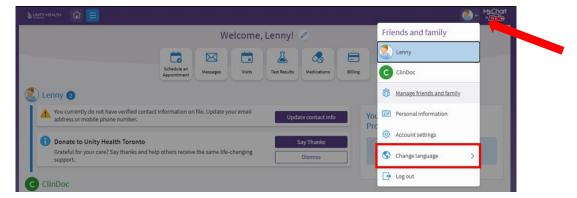
Select the color of your choice from the available options and then **Save**.



How can I set my language?

Patients at Unity Health can access their MyChart account in 4 languages – English, Spanish, French and Simplified Chinese. Only the menu, buttons, legal documents, and Frequently Asked Questions (FAQs) are translated. Medical notes are not translated.

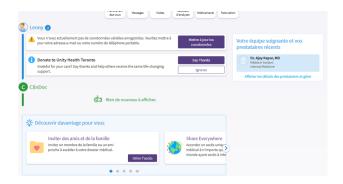
To change the language, click on your name initial on top right of your homepage and then click on **Change language**.



Then select the language from the options available.



You will now see the labels, menu, and descriptions in the language you selected.



Contact us

If you have any questions, please get in touch with the Unity Health MyChart Support team.

Email: mychartsupport@unityhealth.to

Phone: 416-864-5494