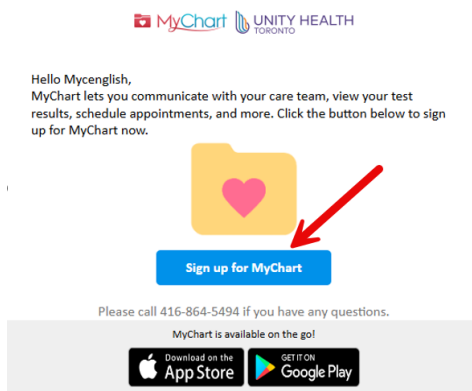


# How to sign up for a MyChart account with an activation link or code

Patients 12 years and older can sign up for a MyChart account with a MyChart activation code. Any patient-facing staff member can send activation links via email or text, and activation codes can be printed out.

## How to sign up with an activation link

Click the **Sign up for MyChart** link in the email or text.



The link will take you to the MyChart website sign-up page. Create your **username and password**, enter your **Date of Birth**, and click **Submit**.

English ▾

### MyChart Signup

\* MyChart username

\* Create password  Show

Must contain at least:

- One lowercase letter.
- One uppercase letter.
- One number.
- One special character.

\* Date of birth

/  /

dd mm yyyy

Click **Accept** after reading the MyChart Terms and Conditions.



To proceed, you must agree to the following conditions governing the use of MyChart.

THESE MYCHART TERMS AND CONDITIONS OF USE (AGREEMENT) IS A LEGAL DOCUMENT. READ IT CAREFULLY. BY CLICKING "I AGREE" BELOW OR OTHERWISE USING THE SERVICE, YOU ARE (A) ACKNOWLEDGING THAT YOU HAVE READ AND UNDERSTAND THIS AGREEMENT AND (B) AGREEING TO BE BOUND BY THIS AGREEMENT. IF YOU DO NOT AGREE TO BE BOUND BY THIS AGREEMENT, CLICK "I DO NOT AGREE" AND YOU WILL NOT BE PERMITTED TO USE THE SERVICE.

Information about how medical information about you may be used and disclosed and how you can get access to this information can be found here: <https://unityhealth.to/patients-and-visitors/patient-information/privacy-and-access-to-information/>

**Unity Health Toronto** (hereinafter, "Provider," "we," "us") is pleased to offer you secure access to your medical record information via a web-based computer system called MyChart ("Service").

This Agreement is between you and us. You means the person who clicks "I Agree" below or otherwise uses the Service. However, if you are clicking "I Agree" below and are using the Service on behalf of another person as their legal Substitute Decision Maker ("SDM") (as defined in the Personal Health Information Protection Act, "PHIPA"), then you means the SDM and the person being represented; but in that case the Service must be used only for the benefit of the person represented.

The Service may include functionality that allows you to: (a) participate in E-Visits or Video Visits; (b) exchange messages with your physician/provider and their staff; (c) view parts of your medical record; and (d) use other electronic features offered by Provider at Provider's discretion. Some functionalities have their own terms and conditions in addition to this Agreement. When using the Service, you are bound by the terms of this Agreement as well as the terms and conditions for any specific functionality that you utilize within the Service that are incorporated herein. To the extent there are any inconsistencies between the terms of this Agreement and the applicable set of terms and conditions for a specific functionality, the terms and conditions for the specific functionality shall control. It is important to review this Agreement and all of the above referenced terms and conditions periodically as we may modify them at any time in our sole discretion.

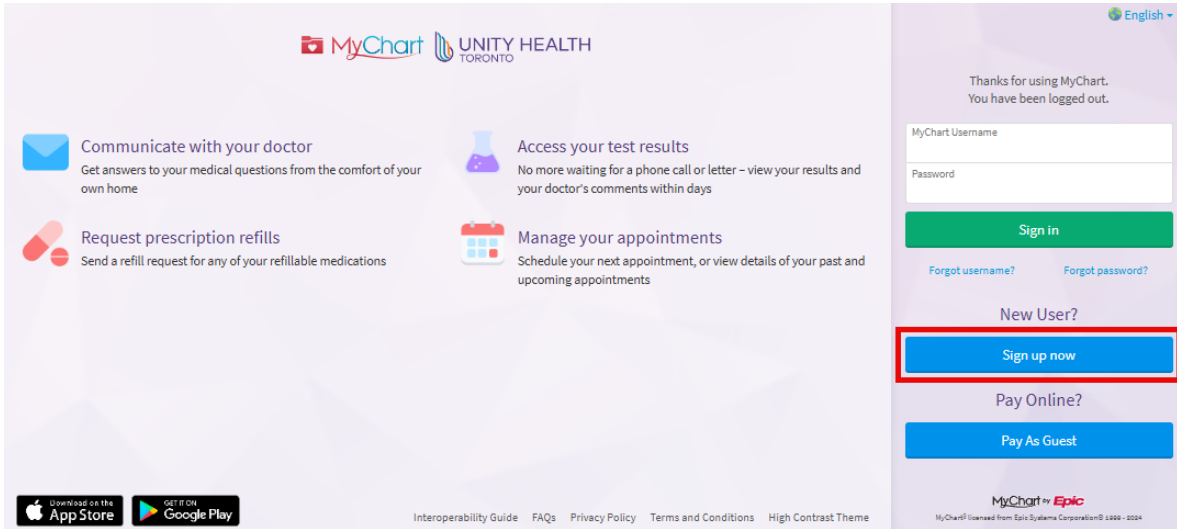
**Response to Electronic Communication:** We attempt to provide timely responses to all electronic inquiries, but we cannot guarantee any response time. Emergency situations requiring immediate attention should never be submitted electronically. Delays can occur based upon, but not limited to, volume and availability of staff, the complexity of your condition, or technology occurrences outside of our control. FOR ALL URGENT MEDICAL MATTERS, CONTACT YOUR PHYSICIAN'S OFFICE, GO TO AN EMERGENCY ROOM, AND/OR CALL 911. With respect to any electronic communications sent by you, we are only able to respond to such communications based on the information provided by you. If there is insufficient information provided, we will be unable to provide accurate and reliable service.

**MyChart Username and Password:** You will be asked to create a unique username and password to access the Service. Inquiries and entries that you make via the Service will be logged with your identity. It is extremely important that you keep your username and password completely confidential.

You are all set and can explore your MyChart account.

## How to sign up with an activation code

Visit the MyChart website at <https://mychart.unityhealth.to>, download the MyChart app on the App Store or Google Play, and select **Sign up now**.



Enter the **MyChart activation code**, **Date of Birth**, and **OHIP or Medical Record Number (MRN)**. Then click on **Next**.

Set up Two-Step Verification to help make sure you only have access to your account by clicking **Continue**.



## Set Up Two-Step Verification

Two-step verification allows us to keep your account secure even if somebody knows your password. After turning on this security feature, when you log in from a new device we will ask you for an additional verification code. This will help make sure only you have access to your account.



Though we don't recommend it, you can turn off two-step verification by clicking the link below.

[Skip for now](#)

Verify your identity by adding an email or phone number and clicking **Continue**.



## Verify Your Identity


\*Indicates a required field.

Two-step verification uses the contact information we have on file to verify your identity. Before we begin, please make sure the information below is up to date.

Your email  
[REDACTED]@unityhealth.td

Your mobile phone

Enter the code you received by email or text message and click **Verify**.



### Verify Your Identity

\*Indicates a required field.  
We've sent a security code to hana.mohamed@unityhealth.to.  
[Learn more](#)

Enter your code below to continue.


\*Enter Code  
971222

Verify

Didn't receive the code?  
[Resend code](#)

[Back](#)

Create a username and password and click **Next**.



### Choose a Username & Password

All fields are required.

Create a MyChart username. You will have to contact your MyChart help desk at (416)-864-5494 if you ever need to change it, so think of one that is secure and easy to remember.



\*MyChart username  
testzzz

Create a password. Your password must be different from your MyChart username. For increased security, use a combination of numbers and letters (lowercase and uppercase).

\*Password  
\*\*\*\*\*

\*Retype password  
\*\*\*\*\*

Next

[Interoperability Guide](#) [FAQs](#) [Privacy Policy](#) [Terms and Conditions](#) [High Contrast Theme](#)

Set up communication preferences. Click on **Sign in**.

Click **Accept** after reading the MyChart Terms and Conditions.



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**MyChart Username and Password:** You will be asked to create a unique username and password to access the Service. Inquiries and entries that you make via the Service will be logged with your identity. It is extremely important that you keep your username and password completely confidential. YOU MUST PROTECT YOUR USERNAME AND PASSWORD WITH CARE. YOU ARE SOLELY RESPONSIBLE FOR MAINTAINING THE CONFIDENTIALITY OF

**Accept** **Decline**

## Contact us

If you have any questions, please contact the Unity Health MyChart Support team.

Email: [mychartsupport@unityhealth.to](mailto:mychartsupport@unityhealth.to)

Phone: 416-864-5494