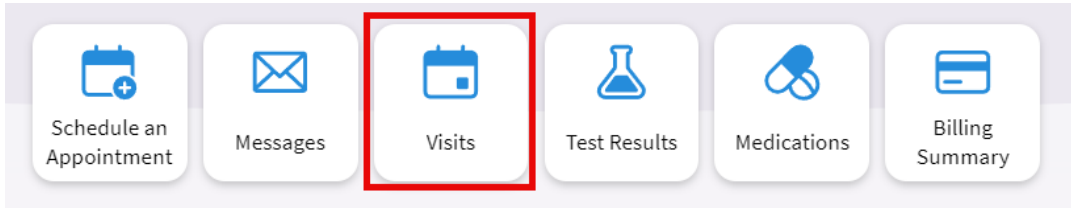


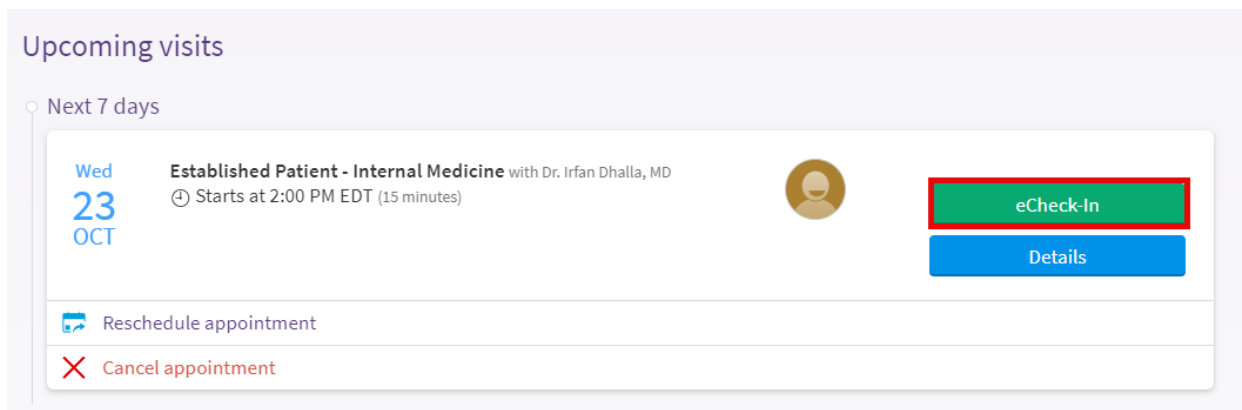
# How to join a Zoom video visit

Before your Zoom video visit.  
Go to **Visits** to view upcoming visits in the main toolbar.



## How do I complete eCheck-in before the Zoom video visit?

Patients have the option to complete eCheck-in before their visit by clicking **eCheck-in**.



Follow the prompts to complete the sections. Click the Edit button to change the information. Click the **Next** button to move to the next section.

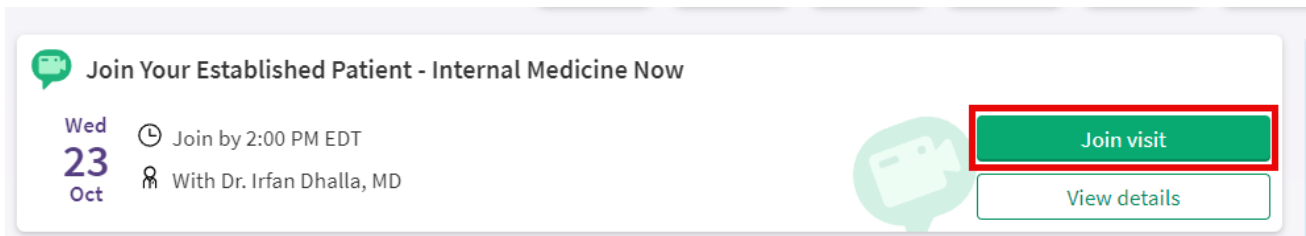
The screenshot shows the 'eCheck-In' interface with a progress bar at the top containing seven steps: Personal Info, Location, Insurance, Sign Documents, Medications, Allergies, and Health Issues. The 'Personal Info' step is currently active. Below the progress bar, the 'Verify Your Personal Information' section is displayed. It is divided into two main areas: 'Contact Information' and 'Details About Me'. The 'Contact Information' area includes a location (30 Bond street, Toronto ON M5B 1W8), two phone numbers (416-680-4000 and 416-860-4000), and an email address (rashmi.bhide@unityhealth.to). The 'Details About Me' area shows 'Legal Sex' as 'Female'. Both areas have an 'Edit' button. At the bottom left, there is a red 'Next' button and a 'Finish later' button.

One key question for video visit eCheck-in is **Location**.

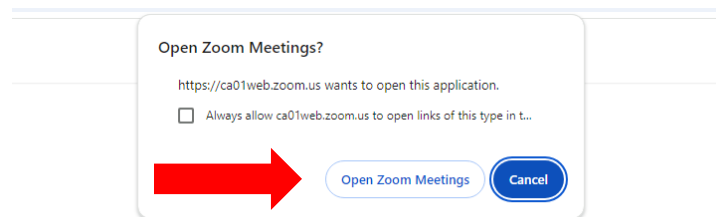
The screenshot shows the 'eCheck-In' interface with the 'Location' step highlighted in the progress bar. Below the progress bar, the 'Location' section is displayed with the heading 'Location' and the text 'To ensure we are able to provide you care, we need to know where you will be for the visit.' Below this text is a form with a location pin icon and the question 'Where will you be during the visit?'. The form contains two dropdown menus: '\* Country' with 'Canada' selected, and '\* State, province, or territory' with 'Ontario' selected. At the bottom left, there is a red 'Next' button, a 'Back' button, and a 'Finish later' button.

## How to Join a Video Visit

After you've completed eCheck-in, you select **Join visit**.



Click on **Open Zoom Meetings**.



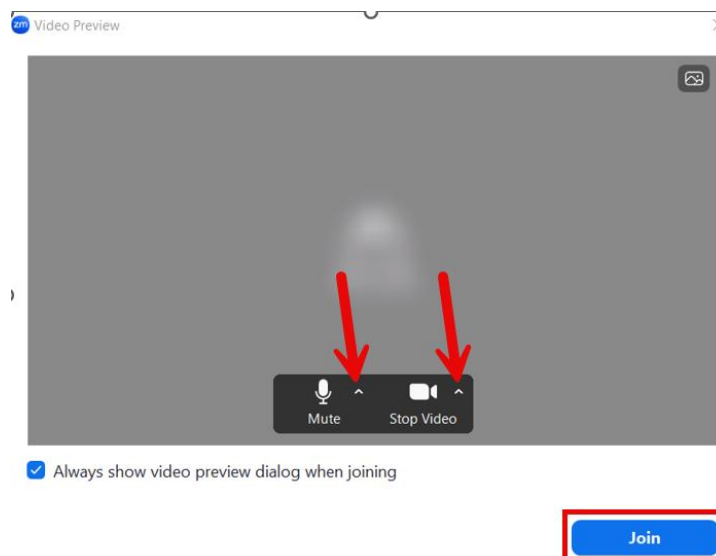
Click **Open Zoom Workplace app** on the dialog shown by your browser

If you don't see a dialog, click **Launch Meeting** below

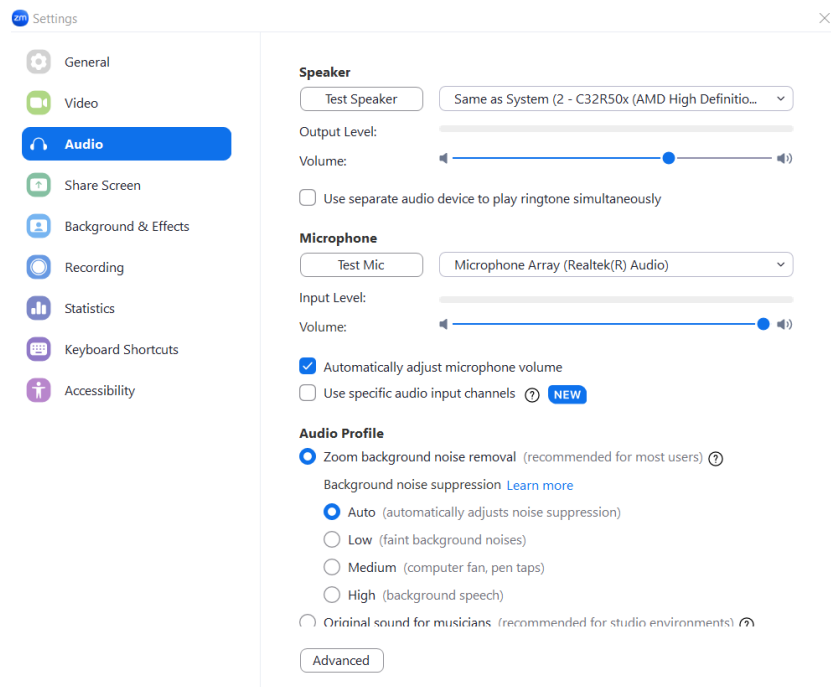
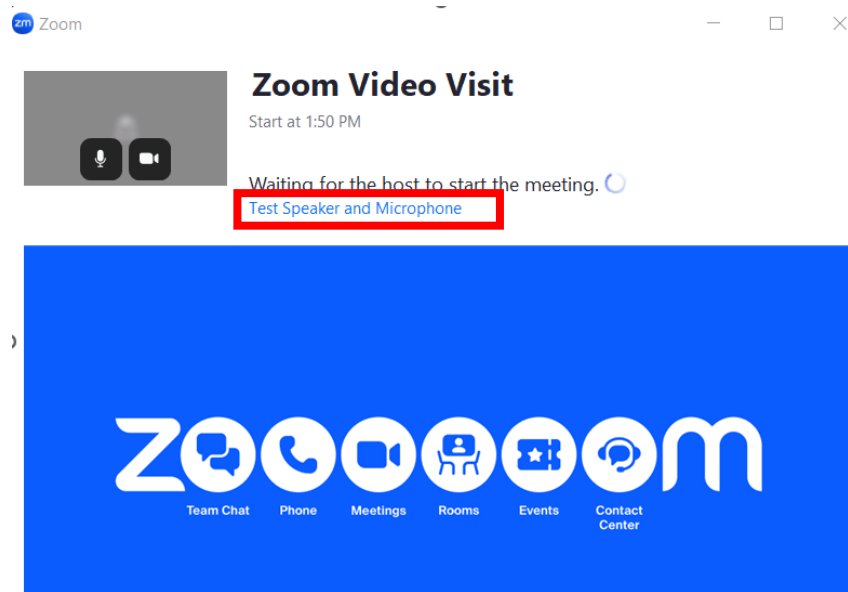
By joining a meeting, you agree to our [Terms of Service](#) and [Privacy Statement](#)

Launch Meeting

Check your audio and video. Click on **Join**.

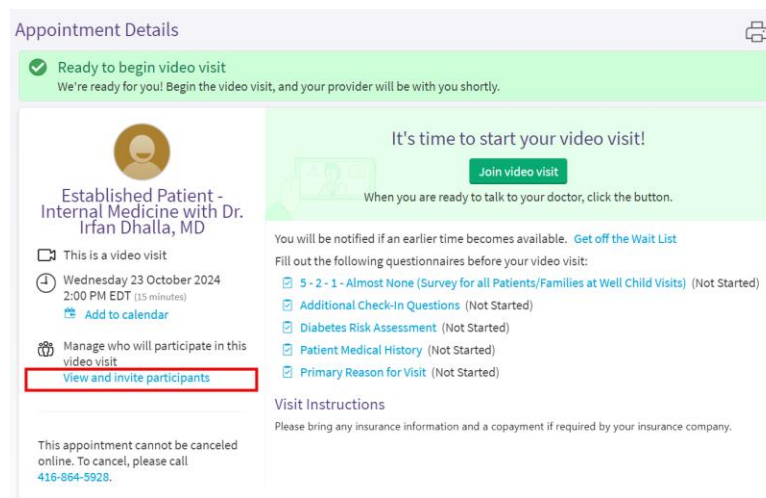


Click on **Test Speaker and Microphone** to make sure the computer audio works.

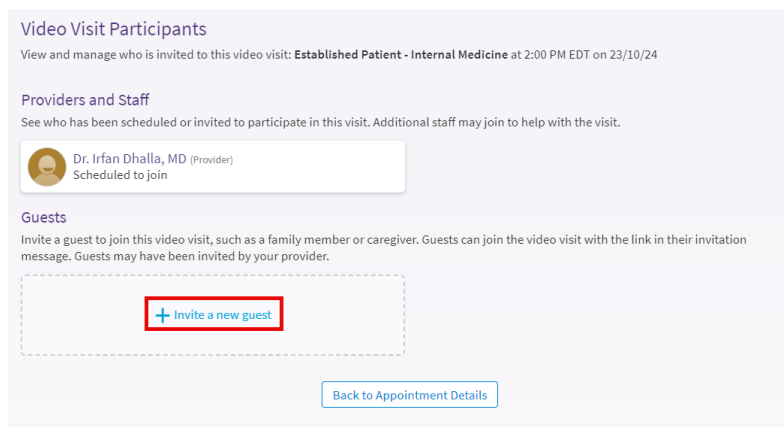


## How to add someone to the Zoom video visit?

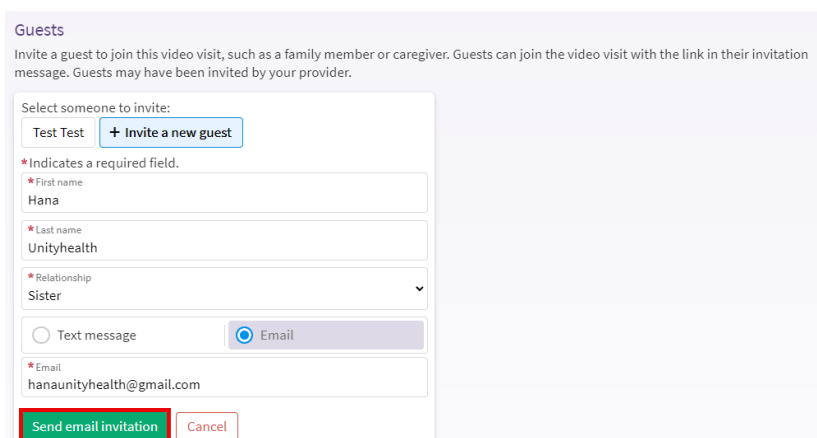
In the Appointment Details, click on **View and invite participants** to add someone to the visit.



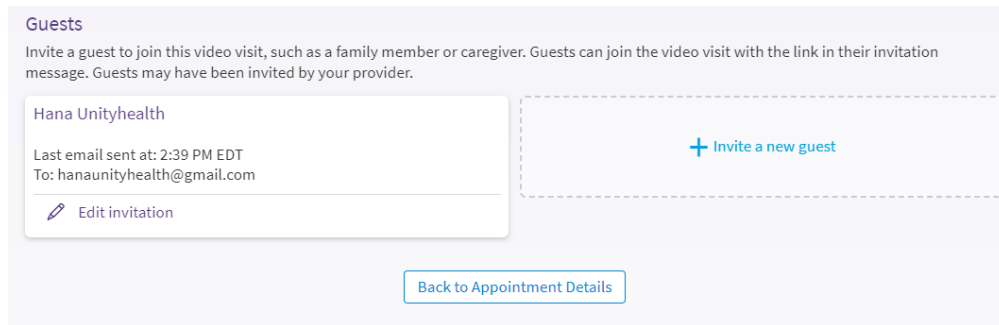
Click on **+ Invite a new guest**



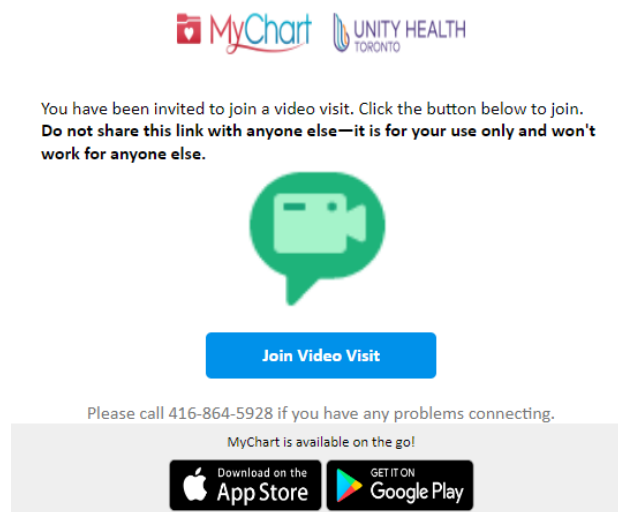
Add the participant's information so they can receive a video visit link by text message or email. Click **Send email invitation**.



After sending the email invitation, you will be taken back to the Video Visits Participants page, where the participant is listed under Guests.



The participant will receive a notification based on the contact method selected (text message or notification).



## Contact Us

If you have any questions, please contact the Unity Health MyChart Support Team.

Email: [mychartsupport@unityhealth.to](mailto:mychartsupport@unityhealth.to)

Phone: 416-864-5494