

**eCheck-in** is a feature that allows patients to complete some pre-visit tasks, such as updating personal information like address, contact information, or insurance coverage. Patients can also update medications, health conditions, and allergies and complete any questionnaires linked to their visit.

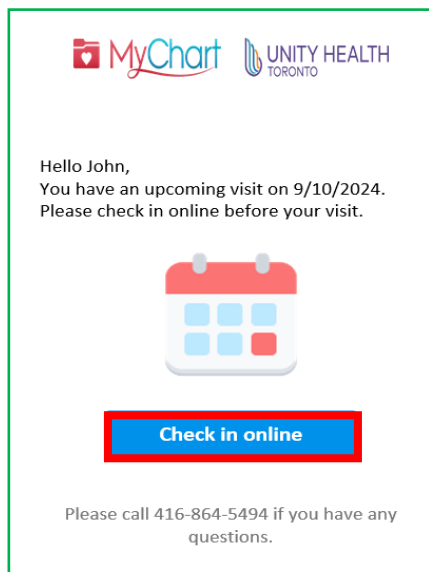
Sharing your pronouns with healthcare providers helps them avoid assumptions when interacting with you. This allows for respectful and inclusive care while preventing misgendering.

Sharing any accessibility needs or accommodations in advance allows providers to personalize and improve your overall experience, ensuring a more supportive environment.

Anyone can use eCheck-in even if they do not have a MyChart account. It is available 7 days before your scheduled visit and 1 day before if you have not checked in.

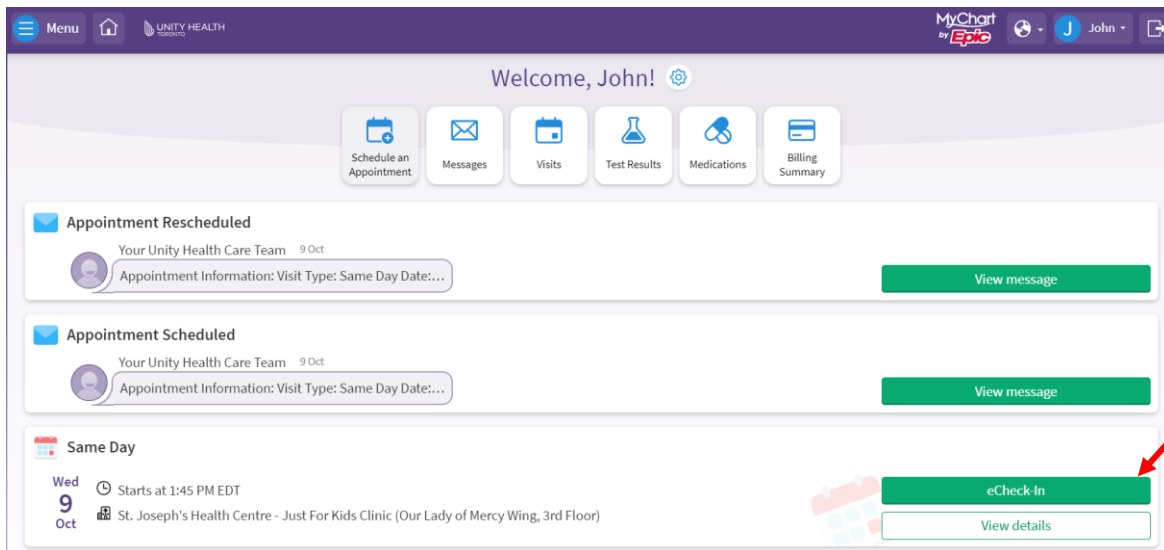
## What if I do not have a MyChart account?

You will receive an email or text message with a link to complete eCheck-in. See the example of an email message below.



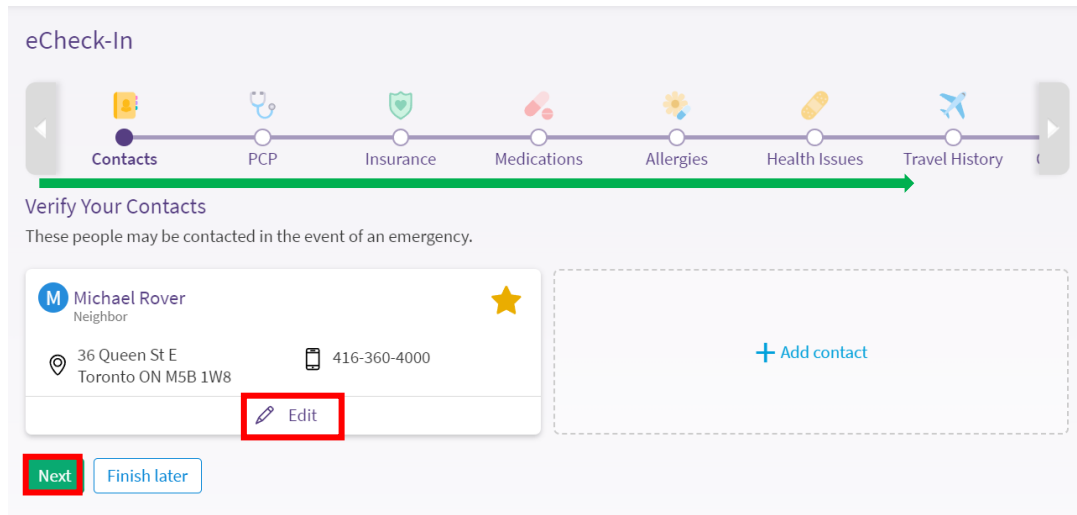
## How do I complete eCheck-in in MyChart?

Click on the eCheck-in button next to your appointment.



Follow the prompts to complete the sections.

Click the **Edit** button to change the information. Click the **Next** button to move on to the next section.



## Additional Check-In Questions section

Please indicate the pronouns you would like your care team to use when talking with and about you.

The screenshot shows the 'eCheck-In' interface with a progress bar at the top containing icons for Insurance, Medications, Allergies, Health Issues, Travel History, and Questionnaires. Below the progress bar, the text reads 'Additional Check-In Questions' and 'For an upcoming appointment on 28/10/2024'. The question is 'Which pronouns should your care team use when talking with and about you?' followed by 'Select all that apply.' There are seven checkboxes: 'she/her/hers', 'he/him/his' (checked), 'they/them/theirs', 'ey/em/eirs', 'ze/hir/hirs', 'xe/xem/xyrs', 'fae/faer/faers', 'not listed', 'patient's name', and 'any pronouns'. At the bottom, there are 'Continue', 'Back', and 'Cancel' buttons. A red arrow points to the 'she/her/hers' checkbox, and another red box highlights the 'Continue' button.

Indicate if you need any accessibility or accommodation for your visit.

The screenshot shows the 'eCheck-In' interface with the same progress bar. The text reads 'Additional Check-In Questions' and 'For an upcoming appointment on 28/10/2024'. A note says '\* Indicates a required field.' The question is '\* Do you have an accessibility or accommodation need for your visit that you'd like us to know about (e.g. to assist with mobility, hearing, seeing, understanding instructions)?' There are three buttons: 'No' (highlighted with a red arrow), 'Yes', and 'Prefer Not To Answer'. At the bottom, there are 'Continue', 'Back', and 'Cancel' buttons. The 'Continue' button is highlighted with a red box.


Review your responses, click **Submit**, or **Edit** your answers by clicking the edit link.

The screenshot shows the 'eCheck-In' interface with the same progress bar. The text reads 'Additional Check-In Questions' and 'For an upcoming appointment on 28/10/2024'. Below this, it says 'Please review your responses. To finish, click **Submit**. Or, modify an answer by clicking its edit link.' There is a table with three rows:


Question	Answer	Edit
Is this visit related to workers' compensation, auto, or third-party liability accident?	No	<a href="#">Edit</a>
Which pronouns should your care team use when talking with and about you?	he/him/his	<a href="#">Edit</a>
Do you have an accessibility or accommodation need for your visit that you'd like us to know about (e.g. to assist with mobility, hearing, seeing, understanding instructions)?	No	<a href="#">Edit</a>

At the bottom, there are 'Submit', 'Back', and 'Cancel' buttons. The 'Submit' button is highlighted with a red box. A red arrow points to the 'Edit' link for the second question.

Once you are done, you will see a similar screen:


eCheck-In Complete 


**Thanks for using eCheck-In!**  
The information you've submitted is now on file. Scan this barcode when you arrive to save time. You can use the MyChart app or a printed barcode.



AC10000027003  
[Print your barcode](#)

**Same Day**

 Thursday 10 October 2024  
12:45 PM EDT  
[Add to calendar](#)

 St. Joseph's Health Centre - Just For Kids Clinic (Our Lady of Mercy Wing, 3rd Floor)  
30 The Queensway  
Toronto ON M6R 1B5  
[416-530-6611](#)

[Back to Visit Details](#)

Any personal information you update will be visible to all patient-facing staff at Unity Health  
Once your provider reviews any medical information you updated, they will update your chart.

## Contact us

If you have questions about MyChart or the eCheck-in features, please contact the Unity Health MyChart Support team.

Email: [mychartsupport@unityhealth.to](mailto:mychartsupport@unityhealth.to)

Phone 416-864-5494