

# Sign up for MyChart, Unity Health's free patient portal

MyChart, powered by Epic, is Unity Health's secure patient portal that gives you access to your health information online, anytime. It is free and you can access it from your mobile phone, tablet or computer.



## View health information:

- See notes and summaries from your clinic and hospital visits
- View your medications, immunization records and allergies
- Access trusted health education information



## Get results:

- View your lab and test results as soon as they are available online



## Stay connected:

- Keep track of your upcoming medical appointments and schedule appointments in some clinics
- Attend scheduled video appointments



## Prepare for appointments:

- Check in online and complete forms before your appointments
- Tell us when you have arrived for your appointment



## Keep your information accurate:

- Share your personal information, including your chosen name and your pronouns
- Set your communications preferences



## Access and share information:

- With their permission, access information to help take care of children and other family members
- Share information of your choice with other health care providers, family members or caregivers

## How to sign-up for MyChart

Visit [UnityHealth.to/MyChart](https://UnityHealth.to/MyChart) or speak with your healthcare team for more information on how to sign up:



Patients 12 years of age and older can create their own MyChart account. For children younger than 12, parents or legal guardians can manage their children's information from their own MyChart account.

If you are having issues with signing up or using MyChart, contact the MyChart Support team at 416-864-5494 or [mychartsupport@unityhealth.to](mailto:mychartsupport@unityhealth.to) for help.

## Additional information

- **Existing MyChart account:** If you signed up for a previous version of MyChart at St. Joseph's Health Centre or St. Michael's Hospital before Nov. 30, 2024, you will need to sign up for this new version of MyChart.
- **Family Health Team patients:** Please note that Family Health Team patients can sign up for MyChart to see information about their Unity Health Toronto hospital visits.
- **Privacy and security:** MyChart, powered by Epic, was reviewed by experts to make sure the security features passed all tests for safety and privacy.