

Document updated by Downtown East Toronto Family Physician Network, October 2021

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#### **Free Dental Care Services for Adults**

Service Name	Toronto Public Health Dental Services
Population Served	Free dental services for eligible: children and youth (0-17 years), adults enrolled in selected Toronto Public Health programs, and seniors (65 yrs and older). Eligibility varies by clinic. For more information, please contact the dental clinics for more information. Dental costs may be covered for persons receiving benefits from Ontario Works, ODSP.
Service Information	Clients will receive dental services at no cost, extra costs for dentures charged at lab costs. Check clinic location for hours as each may vary); most locations offer Monday and Tuesday – 8 am to 4 pm; Wednesday – 10 am to 6 pm; Thursday and Friday – 8 am to 4 pm
Online Information	For more information: <a href="https://www.toronto.ca/community-people/health-wellness-care/health-programs-advice/dental-and-oral-health-services/free-dental-care/">https://www.toronto.ca/community-people/health-wellness-care/health-programs-advice/dental-and-oral-health-services/free-dental-care/</a>
Access Information	<ul> <li>416-392-6683. Use link to access clinic locations: clinics</li> <li>A few of the downtown Toronto locations are:</li> <li>340 College St., Suite 370, M5T 3A9, (416) 332-1410</li> <li>277 Victoria Street, Toronto, M5B 1W2, (416) 392-6680</li> <li>80 Bond Street, Toronto, M5B 1X2, (416) 338-0905</li> <li>791 Queen St. E, Toronto, M4M 1H6, (416) 392-6683</li> <li>Anishnawbe Health, 179 Gerrard St. E, Toronto, M5A 2E5, (416) 338-6984</li> <li>235 Danforth Ave, Toronto, M4K 1N2, (416) 392-0934</li> </ul>

Service Name	Ontario Works (OW) - Adult
Population Served	Adults aged 18-64 are eligible for <i>specific emergency dental treatments only.</i> If you have a serious dental problem, visit a dentist or a Toronto Public Health dental clinic and identify that you are receiving Ontario Works assistance. You must let your dentist know that you or your family are receiving Ontario Works, so that you are not charged for covered services.
Service Information	You will need to show proof of coverage that you are receiving Ontario Works by showing your current month's drug card and/or statement of assistance.
Online Information	https://www.toronto.ca/311/knowledgebase/kb/docs/articles/employment-and-social-services/workforce-development-and-ow-program-support/dental-services-for-ontario-works-or-ontario-disability-support-recipients.html
Access Information	Contact your Ontario Works Caseworker or your local Ontario Works office.

Service Name	ODSP – Ontario Disability Support Program
Population Served	Individuals receiving ODSP benefits contact your caseworker, their children will be covered through the Healthy Smiles Program.
Online Information	https://www.mcss.gov.on.ca/documents/en/mcss/social/directives/odsp/income Support/9 7.pdf
Access Information	416-326-3344, or <a href="https://www.mcss.gov.on.ca/en/mcss/programs/social/odsp/contacts/index.aspx#toronto">DSP.WP@ontario.ca</a> for the Ministry of Community and Social Services, Wellesley Place, 111 Wellesley St. E. Toronto, M4Y 3A7, for those whose postal code starts with M4K, M4L, M4M, M4X, M4Y, M5A, M5B, M5G. More locations found here <a href="https://www.mcss.gov.on.ca/en/mcss/programs/social/odsp/contacts/index.aspx#toronto">https://www.mcss.gov.on.ca/en/mcss/programs/social/odsp/contacts/index.aspx#toronto</a>

Service Name	Veteran's Affairs Canada
Population Served	For Veterans who receive:
	A disability benefit
	Services through the Veterans Independence Program
	Financial Assistance through: the Long Term Care Program, the War Veteran's Allowance
Service Information	Covers up to 100% of the rates in the Provincial Dental/Denturist Association fee guide, for example: annual basic treatment up to \$1,500/yr (exams, polish, fluoride every 9 months, scaling-8 units per yr, fillings, extractions), also standard dentures once every 7 yrs. Coverage for some pre-authorized comprehensive dental services, eg. basic treatment exceeding \$1500/yr, crowns, bridgework, specialist treatment or early replacement of dentures as determined by your dentist or denturist.  Not covered: gum surgery, implants, equilibrated/custom/semi-precision dentures
Online Information	https://www.veterans.gc.ca/eng//health-support/physical-health-and-wellness/medical-costs/coverage-services-prescriptions-devices/programs-of-choice#poc4
Access Information	1-866-522-2122 or information@veterans.gc.ca or use My VAC Account online https://www.veterans.gc.ca/eng/contact

Service Name	Ontario Seniors Dental Care Program
Population Served	Eligible low-income seniors (over 65 yrs, a resident of Ontario, single senior with income of \$22,200 or less; or senior couples with combined net income of \$37,100 or less, or have no access to any other form of dental benefits, eg. OW, ODSP, NIHB.
Service Information	To enroll, you will need your Social Insurance Number (SIN) and if applicable, your spouse's SIN number, complete all sections of the application-each spouse must complete their own application. The completed form must be mailed to the Ministry of Health, Ontario Seniors Dental Care Program, Station, P, P.O. Box 159, Toronto, ON, M5S 159. Eligibility will be automatically assessed each year and new card issued annually, according to review of CRA tax filing.
Online Information	https://seniors.accerta.ca/application/en online application available
Access Information	416-916-0204, 1-833-207-4435, or ontarioseniorsdental@accerta.ca

Service Name	Non-Insured Health Benefits Program (NIHB) Program of Health Canada's First Nations and Inuit Health Branch
Population Served	Resident of Canada and one of the following: First Nations Person (registered), an Inuk with birth certificate, or an infant of less than 18 mos of age, whose parent is eligible, AND currently registered under a provincial or territorial health insurance plan, not otherwise covered under a separate agreement.
Service Information	Coverage for most routine dental care; some dental services need to be pre-authorized, see <a href="Dental benefits guide">Dental benefits guide</a> . Must have identification. NIHB clients do not pay deductibles or co-payments. The NIHB program encourages dental providers to bill the program directly so that clients do not face charges at the point of service.
Online Information	https://www.sac-isc.gc.ca/eng/1574192221735/1574192306943
Access Information	For general questions/comments about regional First Nations and Inuit programs and services, please contact a NIHB regional office Dental 1-855-618-6291, Orthodontic 1-866-227-0943 <a href="https://www.sac-isc.gc.ca/eng/1579274812116/1579708265237#a1b">https://www.sac-isc.gc.ca/eng/1579274812116/1579708265237#a1b</a>

Service Name	Interim Federal Health Program
Population Served	Limited, temporary coverage for people in the following groups who are not covered or eligible for provincial health insurance (protected persons, including resettled refugees; refugee claimants; and certain other groups). Children may be eligible through the Healthy Smiles Program.
Service Information	Immigration, Refugees and Citizenship Canada (IRCC) has expanded dental coverage within the Interim Federal Health Program (IFHP) to include dentures, denture repairs, x-rays and other services. Coverage only applies to emergency situations. The details of IFHP dental coverage can be found on the Medavie Blue Cross website. Eligibility proof is required by showing: Acknowledgement of Refugee status letter, Refugee Protection Claimant Document, or Interim Federal Health Certificate.
Online Information	https://docs.medaviebc.ca/providers/benefit_grids/Dental-Benefit-Grid.pdf
Access Information	For further assistance in access to dental or health care coverage reach to an immigrant, newcomer, or refugee service in Toronto Central, see list here <a href="https://www.torontocentralhealthline.ca/listservices.aspx?id=10566">https://www.torontocentralhealthline.ca/listservices.aspx?id=10566</a>

#### **Low Cost Dental Clinics for Adults**

Service Name	George Brown College - WAVE Clinic
Population Served	Affordable dental services for children 4 yrs to adult, including dental hygiene, denture services, restorative services, radiographs, and other services; fees provided in brochure. New patients must register for an appointment online, by email or phone.
Service Information	Student clinicians work under direct supervision of dentists, denturists, dental hygienists and health sciences professionals at the George Brown Dental Clinic. <b>PLEASE NOTE</b> : As of September 22/21, all clients must be fully vaccinated to access the WAVE Dental Clinic. Fully vaccinated means that the individual has received their second dose of vaccine at least 14 days prior to visiting campus.
Online Information	https://www.georgebrown.ca/wave/dentalclinic/
Access Information	416-415-4547, or register online, located at 51 Dockside Dr, 3rd Floor, Toronto, M5A 0B6.  Dental services are only available during the school year. Services are suspended during school closures and on statuary holidays.

Service Name	University of Toronto, Faculty of Dentistry
Population Served	Children up to aged 18, and adults can be treated in the Faculty of Dentistry Clinic.
Service Information	The Faculty of Dentistry, University of Toronto, dental clinics are committed to providing communities with excellent and affordable care, offering treatments at reduced rates, ~30% off regular rates. The dentist students provide high-quality, affordable dental care. The Faculty of Dentistry provides the following treatment services: eg. Braces, Bridges, Children's dentistry, Cleanings, Dentures, Emergency care, Extractions, Fillings, Gum surgery, Implants, Root canals.  Closed July and August, and from mid-December until early January. Limited appointments July – August. Year-round emergency dental service - but space is limited.
Online Information	https://patients.dentistry.utoronto.ca/patients online brochure, patient information video (acceptance of referral not guaranteed).  See online for referral forms for deep sedation general anaesthesia, endontics, periodontal clinic, oral surgery, oral pathology services biopsy, paediatric care under sedation, oral and maxillofacial imaging, graduate endontics clinic, graduate prosthodontics clinic
Access Information	416-979-4927, 101 Elm Street, Toronto, M5G 2L3, for Children's Clinic call 416-864-8280

Service Name	Smile City Dental – Dentistry with Care Toronto (all ages)
Population Served	Serves all ages, offered in multiple languages. Accepting new patients, walk-ins, and emergencies.
Service Information	Dental service for patients on social assistance programs or select refugee programs and low income families. Flexible payment for Private Insurance, Welfare, Refugee, ODSP, First Nations, Veteran Affairs, and Healthy Smiles Ontario program, Children In Need Of Treatment. Multilingual staff, flexible hours including evening and weekend appointments.
Online Information	www.dentistrywithcaretoronto.ca
Access Information	416-539-9887, 1554-A Bloor St. West, Toronto, M6P 1A4

Service Name	Parkdale Queen West – Reduced Fee Dental Services
Population Served	Serves children, youth, and adults, who are covered under a government funded dental plan (eg. Ontario Works or ODSP) living in the
	city of Toronto. Call 416-338-5652 for eligibility.
Service Information	The clinic provides basic dental services on a reduced fee schedule; children are covered under the Health Smiles Dental program in partnership with Toronto Public Health. Services include dental examinations, radiographs, cleaning, filling, extractions, and selected root canals (no dentures or braces). Hours of operation have been adjusted due to COVID-19 response.
Online Information	https://pqwchc.org/programs-services/dental-services/reduced-fee-dental-services/
Access Information	416-703-8482 x 2203, 168 Bathurst Street, Toronto, M5V 2R4

Service Name	Regent Park Community Health Center
Population Served	Individuals living in Regent Park with or without private or public insurance (OW, ODSP)
Service Information	Services are offered on a reduced fee schedule. Apply to the dental program for basic services, including examinations, cleaning, X-rays, fillings, extractions & dentures. Appointment required. Mon 10-5pm; Tues 12-7pm; Thurs 10-6pm (Closed Wed, Friday) *Currently closed to new applications Sept 2021.
Online Information	http://www.regentparkchc.org/health-services/dental-services
Access Information	416-364-2261, call for more information, 465 Dundas St. E, Toronto, M5A 2B2, 3rd floor

#### Free Dental Care for Children and Youth

Service Name	Healthy Smiles Program
Population Served	Free dental care for children <b>17 years old and under</b> designed for lower income families in need of support, living in Ontario. See <a href="website">website</a> for current qualifying income levels. Sept 2021 COVID update: non-emergency dental services are gradually restarting.
Service Information	Children are automatically enrolled if they receive: Temporary Care Assistance, Assistance for Children with Severe Disabilities, or their family receives: Ontario Works, Ontario Disability Support. Cosmetic dentistry, teeth whitening, and braces are not covered. Enroll online or by mail to receive enrollment card by mail, which must be presented to participating dental provider at each visit. Applicants will need to have a Social Insurance Number or Temporary Taxation Number, and to have filed their taxes in the previous year (or have Guarantor who verifies their income). Check with your dentist to see if they participate in the program, or contact public health to find a dentists.
Online Information	http://www.health.gov.on.ca/en/pro/programs/dental/
Access Information	Applications available online, your local health unit, or 1-844-296-6306.

Service Name	Young Street Mission – Evergreen Health Centre
Population Served	Street involved youth ages 16-24, no OHIP required.
Service Information	Free dental and hygienist services including examinations, cleaning, x-rays, fillings, root canals, extractions, night guards, crowns, surgical removal of wisdom teeth, partial dentures.
Online Information	https://www.ysm.ca/get-help/health-care/ All services are by appointment only during COVID-19, M-F 1:30-4:30 pm
Access Information	416-929-9614 x 2238, 365 Spadina Ave, Toronto, M5T 2G3 healthcentre@ysm.ca or Instagram

Service Name	Parkdale Queen West – Free Dental Services to Eligible Children and Youth under the Health Smiles Program
Population Served	Serves children, youth, and adults, who are covered under a government funded dental plan (eg. Ontario Works or ODSP) living in the city of Toronto. Call 416-338-5652 for eligibility.
Service Information	The clinic provides basic dental services on a reduced fee schedule; children are covered under the Health Smiles Dental program in partnership with Toronto Public Health. Services include dental examinations, radiographs, cleaning, filling, extractions, and selected root canals (no dentures or braces). Hours of operation have been adjusted due to COVID-19 response.
Online Information	https://pqwchc.org/programs-services/dental-services/reduced-fee-dental-services/
Access Information	416-703-8482 x 2203, 168 Bathurst Street, Toronto, M5V 2R4

#### **Low Cost Dental Care for Children and Youth**

Service Name	The Children's Clinic at the University of Toronto Faculty of Dentistry
Population Served	Provides affordable dental care tailored to children up to age 18. Youth older than 18 must register in the adult clinic. Closed for routine care in July and August as this is a teaching facility.
Service Information	Monday – Friday 6:30 am - 5:00 pm
Online Information	https://patients.dentistry.utoronto.ca/patient-registration/childrens-dentistry
Access Information	Register in advance online, by phone or in person 416-864-8280, 101 Elm Street, Toronto, M5G 2L3.

### Hospital Based Dental Services – Not comprehensive, as there are dental services or specialized dental clinics available at most hospitals

Service Name	Mount Sinai Hospital - The Department of Dentistry (separate phone/fax numbers for each dentist and program)
Population Served	For patients who have a medical condition, syndrome that affects their daily living that they must be seen in hospital dental clinic.
Service Information	Fee charged for the initial examination as dental treatment is not covered by OHIP. Pay for treatment following your appointment unless you have dental coverage through a social service agency, such as ODSP. The first appointment will be an examination and eligibility decision, followed by a treatment plan and explanation of costs for qualifying patients.
Online Information	Choose referral: General Dental Care for Medically Complex Patients (adults with disabilities, medically compromised patients);  Program for Treatment of Difficult Oral Conditions for clinical care for gum disease, gum recession, black triangle, implant disease.
Access Information	Referral from doctor and/or dentist explaining the medical condition and requesting dental care in a hospital setting. Contacts for specialists <a href="https://www.mountsinai.on.ca/care/dentistry/quick-links/contact-us">https://www.mountsinai.on.ca/care/dentistry/quick-links/contact-us</a>

Service Name	Sunnybrook Health Sciences Centre Oral Medicine and Oral Pathology Department of Dentistry
Population Served	Maxillofacial and dental services to hospital inpatients and medically compromised outpatients: oral and maxillofacial surgery, oral medicine and pathology, general dental care for medically complex patients, outpatient deep sedation/anaesthesia for patients with special needs (for example, mentally challenged patients, patients with cerebral palsy or dementia).
Service Information	Not all costs are OHIP covered as they are charged at dental service fees; the consultation would be OHIP covered, a biopsy/pathology would be OHIP covered, but an x-ray would not be OHIP covered.
Online Information	https://sunnybrook.ca/content/?page=dept-dent-home
Access Information	Main clinic 416-480-4436

Service Name	SickKids Hospital - Areas of specialized expertise:
Population Served	Oral anomalies - oral rehabilitation of congenital enamel or dentin anomalies, endosseous implant restoration for oral clefts and craniofacial conditions, craniofacial orthodontic correction, surgical management of jaw cysts and tumours, correction of acquired or developmental dentofacial deformities; Dental caries – comprehensive oral rehabilitation of servere childhood dental caries, management of medically complex children with dental disease; Dental trauma – acute surgical management of traumatic injuries.
Service Information	Referrals are screened and triaged according to urgency, fees are consistent with community dental specialists. Accepts patients enrolled with the <u>Healthy Smiles Ontario</u> program.
Online Information	SickKids Dentistry http://www.sickkids.ca/Dentistry/index.html
Access Information	Refer online, for assistance call 416-813-8289. M-F from 8-4 pm, Service Floor, Hill Wing, 555 University Avenue See website for more information, common dental clinics: <u>Dental Clinic</u> 416-813-7433, <u>Cleft Palate Clinic</u> 416-813-1500 or <u>Orthodontic Clinic</u> 416-813-7435

# **Specialized Clinics**

Service Name	The Ontario Cleft Lip and Palate/Craniofacial Dental Program
Population Served	Children can be part of the program if:
	1. They are a resident of Ontario, have an OHIP card, and
	2. Diagnosed as having a cleft lip and/or palate, a craniofacial difference or other severe dental anomaly and
	3. Have sufficient residual craniofacial growth necessary to achieve the maximum potential benefit from a single course of
	treatment.
Service Information	This program covers up to 75% of cost not covered by private dental insurance up lifetime maximum of \$40,000. Treatment plan and
	fee estimate must be pre-approved, and completed in Ontario. Not covered: regular dental check-ups, long-term follow-up care.
Online Information	For more information: http://www.health.gov.on.ca/en/public/publications/child/cleft.aspx
Access Information	A screening must be done at one of the designated centres – see website above to find approved centres.

Service Name	Holland Bloorview Kids Rehabilitation Hospital Department of Dentistry
Population Served	Dental Services at Holland Bloorview specializes in providing dental care for children and adolescents with special needs for a full range of services: pediatric dentistry, prosthodontics, orthodontics, cleft lip and palate/craniofacial services, oral maxillofacial surgery and oral radiology.
Service Information	They see both inpatients and outpatients, whose treatment is best managed by a team of specialists who understands the needs of children with disability. Costs are charged at a rate of specialized dental care (greater than cost of regular dentistry). Fees may be covered by Healthy Smiles, ODSP, OW, private insurance (must be paid up front – no direct pay).
Online Information	https://www.hollandbloorview.ca/services/about-your-visit/virtual-tour/dental
Access Information	A <u>referral</u> is required from a physician or dentist. Phone 416-424-3804, Fax: 416-422-7036

# Mobility/Accessibility Needs Related to Dental Care

Service Name	Golden Care Mobile Dental Services
Population Served	Dental consultation at no charge, fees apply to all other services. Dental care with experience and commitment to serving individuals with special needs (eg. advanced dementia), traveling to long term care or retirement homes - no visits to private homes.
Service Information	Access mobile dental care: dental exams, diagnostic x-rays, dental hygiene care (cleanings, desensitizing treatments, fluoride, and antimicrobial therapy), fillings, tooth extractions, denture services (new dentures as well as repair, relining, adjustments, and labelling of existing dentures), and dental emergencies.
Online Information	http://www.goldencaredentalservices.com/
Access Information	416-484-6228, 1-877-221-4237, Fax: 416-484-6536, No referral is needed.

Service Name	EPICITI - Mobile Dental Clinic – available to travel to private homes, hospitals, long-term care facilities and retirement homes.
Population Served	Available in Toronto, Etobicoke, Mississauga, Oakville, Burlington, Scarborough, Oshawa, Brampton, Vaughan, Markham, Richmond Hill, Aurora, and Newmarket.
Service Information	Services: dental exams, dental cleaning, partial dentures, completed dentures, implant overdentures, repairs and relining.  The dental equipment is portable and does not need a lot of space to set up. There is no additional house call fee for home visits and we offer free consultations for mobile denture services. If you have dental benefits through private insurance (you will pay first, then get reimbursed), ODSP, OW or NHIB (Non-Insured Health Benefits for First Nations), we will prepare all the paperwork for you. The visit does not include a dentist-will recommend an additional visiting program if care by a dentist is needed.
Online Information	http://www.mobiledentalclinic.ca/ Monday-Friday 9:00 am-9:00 pm, Saturday-Sunday 10:00-5:00 pm
Access Information	905-237-8422, No referral is needed.

Service Name	Dentures on Wheels
Population Served	A denturist to come to a family home, retirement, long term care home, or hospital in Toronto and GTA.
	Free consultations. All insurance plans accepted including OW and ODSP.
Service Information	During the initial visit/consultation the patient is provided with personalized treatment options for all phases of denture work; including fabrication of a new appliance, repairing, relining or refitting of an existing one.
Online Information	https://denturesonwheels.com/
Access Information	416-239-3236 info@denturesonwheels.com No referral required. Appointments also available 1220 Islington Ave, Toronto, M8Z 4T1