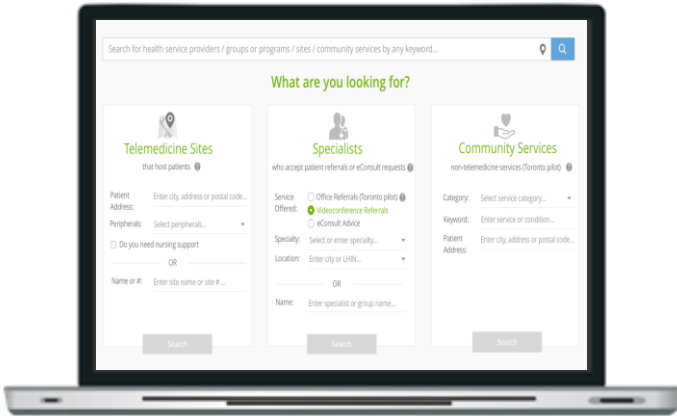




Health Services Directory for Support Staff



The **Health Services Directory** is a comprehensive online directory providing primary care providers with up-to-date and complete information on **specialists** and **community service providers** within the Toronto region to support their patients.

An initiative of the Toronto Central Local Health Integration Network (LHIN) and hosted on the Ontario Telemedicine Network (OTN), the directory provides referral related information on over 3,000 specialists in the Toronto region and 10,000 specialist OTN profiles province-wide.

Benefits



Enable virtual care access for patients through the OTNHub (i.e. eConsult and eVisit)



Better understanding of Specialists' scope of expertise



Access to complete and regularly updated information on specialist and community services



Less delay in getting a referral to the right place at any time



Enhanced referral accuracy with correct information on referral form

Use the Directory in 3 Easy Steps:

1 Type <https://directory.otn.ca/#/> on a web browser. Select preferred service offered and insert search criteria on Directory's landing page

2 When search results are displayed, review listings of specialists and selects the appropriate specialist profile

3 Review detailed profile of specialist to obtain appropriate information to support pre-referral activities (e.g. contact information, referral process, etc.)





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FAQs

Why was the Specialists and Community Services Directory developed?

This initiative began in order to provide primary care providers with a directory that could help them identify appropriate specialists and community services to support their patients. The goal is to avoid misdirected referrals and delayed access to care that can often result when access to up-to-date and complete information is a challenge. Better access to this information should facilitate patients being seen by the right specialists and should cut down on appointment no shows.

As a support staff, How do I get access to the Directory?

Support staff can get access as a delegate on behalf of a physician. During the physician's sign-up process on OTNhub.ca, please answer "Yes" to "Assign a Delegate" and proceed with the application instructions.

Whom can I contact to report an update or incorrect information on the Directory?

To report an update or correction please click on the "Suggest an Update" button on the profile of the specialist or community service provider requiring the update.

In Partnership with:

