

Transportation Services for Seniors

Wheel-Trans

Provides accessible transit service to individuals with disabilities.

Eligibility: Based on the presence of a permanent and/or temporary disability that impacts a person's ability to travel on TTC's conventional transit. All applicants must complete and sign their application and may be required to attend a functional assessment, a specific standardized evaluation that is administered by a registered occupational therapist.

Cost: Regular TTC fare. PRESTO card/ticket, tokens, or exact cash fare are accepted.

Service Area: Available anywhere within the city of Toronto, as well as up to 1km into the adjacent regions of Peel, York, and Durham.

Contact Information:

Website: www.ttc.ca/WheelTrans

E-mail: WTeligibility@ttc.ca

Phone: 416-393-4111

iRide

Provides door-to-door, non-emergency community transportation for frail seniors or adults with disabilities.

Eligibility: Require assistance when travelling, find it physically prohibitive to use public transit, are not eligible for municipally provided accessible transit, or reside in or are travelling to, areas where municipally funded accessible transit is not available. You will be asked to participate in a brief assessment over the phone or in person by one of their staff.

Cost: Cost is based on distance (per km) travelled. Subsidies may be available.

Service Area: Within the boundaries of the Central LHIN.

Contact Information:

Website: www.irideplus.com

E-mail: info@irideplus.com

Phone (clients living north of Steeles Avenue): 905-713-6596

Phone (clients living south of Steeles Avenue): 416-635-2860

Etobicoke Services for Seniors

Offers transportation to medical appointments, day programs, group shopping trips and social trips.

Eligibility: Residents of Etobicoke. All passengers must register with Etobicoke Services for Seniors before requesting a ride.

Cost: Cost is based on distance (per km) travelled.

Service Area: Within Etobicoke.

Contact Information:

Website: www.esssupportservices.ca

Phone: 416-243-0127 ext. 555

Canes Community Centre – Ride Connect

Provides transportation primarily for seniors and clients with disabilities in the West End.

Eligibility: Any seniors ages 55+ or persons with a disability.

Cost: Cost is based on distance (per km) travelled.

Service Area: Provides transportation to and from Etobicoke, Brampton, Malton, Mississauga-Halton, Oakville, and Woodbridge areas.

Contact Information:

Website: www.canes.on.ca

E-mail: information@canes.on.ca

Phone: 905-855-9090

Red Cross Transportation

Provides affordable transportation services for frail, elderly and disabled in Mississauga and Halton region communities.

Eligibility: The service is tailored for adults 18+ who are unable to use public transportation to and from medical appointments and rehabilitation programs.

Cost: The cost is based on destination; contact them for all associated information.

Service Area: Line 6 – Mississauga Halton.

Contact Information:

Website: <https://www.caredove.com/canadianredcross>

E-mail: mhtransport@redcross.ca

Phone: 1-877-848-0707

COVID-19 Update: Some programs may be temporarily suspended, have limitations on bringing escorts, or have implemented other changes to keep clients and drivers safe. Please contact the organization for more information. Updated July 2020.

Toronto Ride

A collaborative partnership of 14 not-for-profit community support organizations that provide assisted door-to-door transportation to seniors 55+ and adults with disabilities who are not eligible for Wheel-Trans.

Eligibility: Reside within Toronto Ride's boundaries, be able to enter and exit their vehicles with limited assistance, and have foldable walkers and wheel-chairs, if required.

Cost: Cost of the ride is determined by distance (per km) travelled. Subsidies may be available, if required, within resources available.

Service Area: Transportation is provided within the boundaries of the City of Toronto; basically any place whose postal code begins with the letter M.

Contact Information:

Website: www.torontoride.ca

E-mail: admin@torontoride.ca

Phone: 416-481-5250

Downtown Care-Ring

Provides transportation services to disadvantaged frail elderly, the housebound, physically challenged and persons in need.

Eligibility: Serves individuals living in the area between Bathurst Street and Pape Ave and between St. Clair Avenue and the Lakefront.

Cost: Free of charge.

Service Area: Toronto.

Contact Information:

Phone: 416-868-1190