

Patient Update

March 30th, 2026

Dear patients,

We are writing to share information about:

- Easter Weekend clinic hours
- Prescription Refill Process
- Air Conditioner Assistance Program

Easter Weekend Clinic Hours

Our **clinics will be closed on Friday April 3rd for Good Friday**. If you require medical care, you can call our clinic phone number and follow the instructions to be connected with a nurse from Health Connect Ontario. They can provide medical support and direction over the phone, and connect with a doctor from our team if needed.

Our weekend Urgent Care Clinics will be open on April 4th and 5th from 9-noon and 1-4 pm.

On Monday April 6th, our clinics will be closed **for regular scheduled appointments**. There will be an Urgent Care Clinic on Monday, April 6th, from 9- noon and 1-4 pm. at Wellesley – St. James Town Health Centre (95 Homewood Avenue, Phone: 416-864-3096). Phones and patient registration will be open from 9-11:15 and 1-3:30 pm. ***Patients must arrive before 11:15 a.m. in the morning and 3:30 p.m. in the afternoon to be seen.***

See our [website](#) for information on all evening and weekend urgent care clinics and after-hour's coverage.

Prescription Refill Process

We wanted to remind all patients of our process for prescription renewals.

In most cases if your medication renewals are running out, it is a reminder that your Doctor or Nurse Practitioner (NP) wants to see you for an appointment. Book an appointment with your doctor or NP at least one week before your medications run out to avoid delays.

It is important to check your medication supply regularly and make sure you have enough medication. You should aim to have at least a 2 week supply of medication. Running out of your medications can be challenging for yourself and our teams.

If you will run out of medications before your next appointment with your doctor or NP you can do the following:

- Call your pharmacy. They will send us a fax if you need a repeat prescription.
- Allow up to three business days for us to respond to your pharmacy.

To help make sure you do not run out of your medications, remember to review your medication needs at each appointment. This may include bringing your medications to each appointment with your Doctor or NP.

Air Conditioner Assistance Program

Toronto continues to experience the effects of climate change, including more frequent, and longer extreme heat events. High indoor temperatures are a large concern for many, especially residents in multi-unit buildings without air conditioning.

This year, the city will be expanding its free portable air conditioners program. The goal for 2026 is to provide 1,000 free portable air conditioners to high risk seniors and pregnant individuals and infants.

In order to receive a free portable air conditioner, individuals will need to meet some eligibility criteria and apply. **Applications will be open from April 7th-April 21st.** Applications can be done online, in person at select locations, or by phone.

To learn more about eligibility criteria and how to apply, please see toronto.ca/ACprogram

Take care and be well,
SMAFHT Leadership

Be sure to bookmark our webpage: <https://unityhealth.to/smhft>



FREE portable AC for eligible Toronto residents

Low-income seniors, pregnant individuals and families with infants are eligible to apply. Supply is limited.

Applications open
April 7 to 21

Check eligibility
and apply at
toronto.ca/ACprogram