

Patient Update

Date: June 19, 2025

Dear patients,

We are writing to share some important information about our evening and Statutory Holiday Urgent care clinics.

Statutory Holiday Urgent Care Clinics

Starting July 1st, 2025 our Family Health Team will no longer be providing Urgent Care Clinics on Statutory holidays. **This includes this upcoming Canada Day where our clinics will be closed.** If you need urgent medical care you can call Health Connect Ontario at 1-866-553-7205. This service will connect you with a nurse who will provide you with advice over the phone. When you call, please tell them your doctor or nurse practitioner's name and clinic location and advise Health Connect Ontario that you are a patient of the St. Michael's Family Health Team. This service is for urgent health issues that are not an emergency. If your medical concern is an emergency, please call 911 or go to your nearest Emergency Room.

We will continue to run Urgent Care Clinics on regular Monday to Thursday evenings and on Saturdays and Sundays.

Evening Urgent Care Clinics Location Change

Starting Thursday July 3rd our regular Thursday evening Urgent Care Clinic will now be open at our **Sumac Creek Health Centre, located at 73 Regent Park Blvd-3rd floor.** The clinic will be open from 5-8 pm. Phone lines and doors will close at 7:30 pm. If you are a member of any of our SMH FHT sites and need same-day urgent care, you can call the Urgent Care Clinic or walk-in between 5-7:30 pm to be seen.

This means our Wellesley St Jamestown Clinic at 95 Homewood will now be closed on Thursday evenings.

There are no other changes to our evening clinics and hours. Please see below for our Urgent Care Clinic information.

Take care and be well,
SMAFHT Leadership

HOW TO ACCESS URGENT CARE

Did you know? As a St. Michael's Family Health Team patient you have access to Urgent Care. No bookings needed!

How to access care: Walk in or call first. There are no booked appointments—Patients are seen on a first-come first-serve basis (depending on the level of urgency).

EVENINGS



Hours: 5pm – 8 pm. Last patient registered at 7:30 pm

Locations:

Monday: Health Centre at 80 Bond

80 Bond St., upper level – 416.864.3011


Tuesday: St. Lawrence Health Centre

140 The Esplanade – 416.864.6000

Wednesday: Wellesley–St. James Town Health Centre 95 Homewood Ave – 416.864.3096

Thursday: NEW *Sumac Creek Health Centre*

73 Regent Park Blvd. 3rd floor – 416.864.3022

Friday: No evening clinic. Please see our after-hours phone service option. 

WEEKENDS



Hours: 9 am–4 pm. Last patient registered at 11:30 am and 3:30 pm. The clinic is closed for lunch from 12–1 pm

Locations:

Saturday: Wellesley–St. James Town Health Centre

95 Homewood Ave – 416.864.3096

Sunday: Sumac Creek Health Centre 73 Regent Park Blvd.

3rd floor – 416.864.3022

When our clinics are closed, please call:

Health Connect Ontario at
1-866-553-7205 to speak with a nurse.

IN CASE OF EMERGENCY, PLEASE CALL 911 OR VISIT THE EMERGENCY ROOM