

Patient Update

Feb. 13, 2025

Dear patients,

We are writing to share information about:

- Family Day clinic hours
- Patient and Family Advisory Committee (PFAC) Updates

Clinic Updates

Our **clinics will be closed for regular scheduled appointments on Monday Feb. 17** to observe Family Day. There will be an Urgent Care Clinic on Monday, Feb. 17 from noon- 4 p.m. at Wellesley – St. James Town Health Centre (95 Homewood Avenue, Phone: 416-864-3096).

Phones and clinic doors will be open from noon-3:30 p.m. See our <u>website</u> for information on all evening and weekend urgent care clinics and after- hour's coverage.

Patient and Family Advisory Committee (PFAC) Updates

Our PFAC is a group of patients, family members, and caregivers who partner with us to enhance the patient experience. As one of three advisory groups within our Family Health Team, the PFAC plays a vital role in ensuring we hear a diverse range of perspectives. They provide valuable feedback on our programs, services, and procedures, helping us ensure the needs of patients and families are met. We're thrilled to have recently welcomed new PFAC members and look forward to continued collaboration on positive changes. Stay tuned for updates from all our advisory groups in the coming months. Your voice is important, and we deeply appreciate your contributions!

Take care and be well, SMAFHT Leadership