

## Patient Update

June 28, 2023

Dear patients,

We are writing to let you know about our upcoming long weekend hours and remind you about our online appointment booking options. In this message, we will provide information about the following:

- Canada Day Weekend Clinic Options
- Online Appointment Booking Options

### Clinic Updates

#### *Canada Day Weekend Clinic Options*

Our urgent care clinics will be open on Saturday, July 1st, and Sunday, July 2nd, from 9 am to 4 pm. Please note that our phones and doors close between 11:30 am and 1 pm, and again at 3:30 pm. We kindly ask that you call in advance to get information about visiting the clinic.

On Monday, July 3rd, our clinics will be closed for routine appointments. However, our Urgent Care clinic at 95 Homewood Ave will be open from 12 pm to 4 pm. Please be aware that the phones and doors will close at 3:30 pm.

For more information about our urgent care clinics and their hours, including after-hours telephone health options, please visit our website at the following link:

<https://unityhealth.to/areas-of-care/programs-and-clinics/family-and-community-medicine/#st-michaels-hospital-urgent-care-clinics-after-hours-care-4>

#### *Online Booking Options*

Did you know that you can book certain appointments with your doctor or nurse practitioner **online**? All of our doctors now offer some online booking options. Visit our updated website to find booking links and learn more about this convenient option.

<https://unityhealth.to/areas-of-care/programs-and-clinics/family-and-community-medicine/#st-michaels-hospital-online-appointment-booking-1>

Please note some appointments should not be booked online. These include:

- Diabetes visits/check-ups
- Newborn visits
- Procedures (biopsy, intrauterine device (IUD) insertion)
- Prenatal visits
- Annual health ("check-up") or preventive health exams
- Well baby visits
- Well Child visits

If you need to see us for any reason listed above, please call our clinics directly to schedule an appointment.

A friendly reminder: if you book your appointment online and need to cancel or reschedule, please do so before booking another appointment. This allows us to ensure that your doctor or nurse practitioner, or nurse can see another patient during that time slot.

We wish you a safe and enjoyable long weekend and start of the summer season!

Take care and be well,  
SMAFHT Leadership