

**CARDINAL AMBROZIC HOUSES OF PROVIDENCE**

**ONTARIO REGULATION 246/22**

made under the

**FIXING LONG-TERM CARE ACT, 2021**

**2022-23 INTERIM REPORT**

**JULY 2022**

The Houses of Providence, built on the Providence Healthcare Centre campus, provides a setting for care and support of 288 residents. Its design challenges the medical model for long-term care by positing a resident- centred approach based on providing small “houses” within a larger facility. The residents are divided among 16 houses – each floor containing four houses accommodating 18 residents each. The kitchen, dining and living spaces represent the common areas of each house, while the resident rooms and spa are located in more private areas. Resident rooms have large windows that create an adaptable area for reading, writing or quiet contemplation. The houses share activity and outdoor space on each of the floors and secure garden areas.

Being part of a larger community, the houses have access to facilities, such as the chapel, café, beauty salon/barber shop, and a general store and access to other clinic services. In addition, the heart of the community is the Great Room, a generous space where a range of social and recreational activities take place.

This report applies to continuous quality improvement initiative for a home required under section 42 of the Act. A copy of this report has been provided to the Residents’ Council and Family Council and has been published on the Unity Health Toronto website.

<b><i>Name and position of designated lead</i></b>	Pat Colucci Administrator
<b><i>Description of priority areas for quality improvements in the next fiscal year and the process used to identify said priority areas</i></b>	<p>Priority areas for quality improvement in the next fiscal year for the Houses of Providence are:</p> <ul style="list-style-type: none"> <li>• To reduce the number of new internally acquired stage II, III, IV, unstageable and deep tissue pressure injuries</li> <li>• To reduce the use of antipsychotic medications in residents</li> <li>• To increase the percentage of residents who receive palliative care for greater than one month prior to passing</li> </ul> <p>The Houses quality structure begins with the development of the Strategic Plan. The development of the Quality Management Program aligns with the Strategic Plan and is intended to form a framework to connect performance to strategy. By aligning the mission, vision and core values of the organization with specific goals, the philosophy and directions are set to guide everyone across the organization.</p> <p>The Houses Leadership Team ensures that the quality of resident care and services is monitored and evaluated on an ongoing basis. The Houses monitors and measures progress towards achievement of the quality improvement initiatives through the Quality Improvement Committee.</p>

<p><b><i>Description of process to monitor and measure progress, and communicate outcomes and priority areas in the next fiscal year</i></b></p>	<p>Working groups for each priority area will meet monthly to monitor and review progress and will report quarterly to the Quality Improvement Council, Family Council and Residents Council. In addition, the Unity Health QIP is reported on quarterly to the Executive Quality Committee and Quality Committee of the Board.</p> <p>Communication strategies are tailored to the specific improvement initiative. These include, but are not limited to:</p> <ul style="list-style-type: none"> <li>• Posting on unit quality boards, in common areas and in staff lounges</li> <li>• Publishing stories and results on the website, on social media or via the newsletter</li> <li>• Email to staff, residents, families and other stakeholders</li> <li>• Handouts and one-to-one communication with residents</li> <li>• Presentations at staff meetings, Resident and Family Councils</li> <li>• Huddles at change of shift</li> <li>• Use of Champions to communicate directly with peers</li> </ul>
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**APPENDIX: 2022-23 UNITY HEALTH TORONTO QUALITY IMPROVEMENT PLAN (QIP)**

