

March 2020

Dear Patient:

You have given your consent to communicate by video call.

How will the online appointment work?

We may set up your future visits by video using:

- A tool from the Ontario Telemedicine Network (OTN), or
- A tool called Zoom

Visits with our clinicians are done through OTN and Zoom are private and protected.

Information about your online appointment will be emailed to you:

- The time and date of your appointment, and
- The name of your care provider or clinic

What else do I need to do?

Check your emails regularly. Tell the hospital if you change your email address.